

Information on Data Protection

About us and our principles

We, i.e. Altermobili GmbH, Morassistraße 20, 80469 Munich, operate the website www.altermobili.com. As operators of this website we take the protection of your personal data very seriously and respect your privacy. Therefore, we process your personal data with great care and strictly observe the applicable data protection laws. The web page is protected in this respect also with technical and organizational safety measures against the risks with the processing of personal data.

Personal data

"Personal data" means information relating to an identified or identifiable natural person, such as names, addresses or e-mail addresses.

Processing of personal data on the website

We only process your personal data if we have permission to do so, i.e. if either the law or you give us your consent to process the data in question.

Standard logging

The use of our website is usually possible without actively providing personal data. For technical reasons, however, your Internet browser automatically transmits information to our web server (so-called protocol data) every time you call up a website. By default, this includes the IP address (anonymised), date and time of access, the website from which the visit is made (referrer), pages visited (pages), duration of the visit and browser used.

These log data regularly do not contain any personal data. They are only processed in order to eliminate faults or to clarify security incidents. We store log data without time limit.

If, in exceptional cases, we collect personal data as part of the protocol data in order to eliminate faults or clarify security incidents, we base this processing on a statutory permit (Art. 6 Para. 1 Sentence 1 lit. f of Regulation (EU) 2016/679; "DSGVO"). We delete this data as soon as the malfunction has been rectified or the security incident has been conclusively clarified or the purpose of processing has ceased for other reasons. To the extent permitted, in individual cases where a security incident occurs, we pass on log data to investigating authorities.

Data collection and use for contract processing (orders in the online shop)

We collect personal data when you voluntarily provide us with this information in the context of your order. Mandatory fields are marked as such, because in these cases we need the data for the processing of the contract, and we cannot process the order without their indication. Which data is collected can be seen from the respective input forms. For orders in our online shop, these are in particular your first and last name, your complete address, e-mail address and billing data (depending on the payment method we grant, and you choose). We use the data you provide us with in accordance with Art. 6 Para. 1 S. 1 lit. b DSGVO for the purpose of processing the contract. After complete processing of the contract and after expiry of the tax and commercial law retention periods, the data will be deleted, unless you have expressly consented to further use of your data or we reserve the right to use your data for other purposes that are legally permitted and about which we inform you in this declaration.

Data processing for the performance of contract regarding deliveries

Within the scope of the transport services provided by AlterMobili, personal data is processed on the basis of contracts concluded with You or the senders. This data is used, for example, for the execution of a (transport) contract, for the administration of customer data, for the processing of payments and, if necessary, for credit checks. Such data usually includes the name and address of the

sender, name and address of the recipient, description of goods, number of pieces, weight and value of the shipment.

For the fulfillment of a (transport) contract, personal data of the sender and (substitute) recipient (e.g. name, address of the sender and (substitute) recipient, e-mail address, telephone number, shipment information, delivery documentation such as signature, if applicable GPS date at the time of delivery event, bank data, ID data) are processed.

The legal basis is usually Art. 6 para.1 lit. b DSGVO, as the processing is carried out for the fulfillment of a contract as well as for the proof of correct service provision, in which You are (indirectly) involved. Furthermore, the data processing is carried out for the fulfillment of legal obligations according to Art. 6 para. 1 lit. c DSGVO in connection with contract performance.

Customer account and recipient services

On this website, AlterMobili offers customers the opportunity to register for a customer account by providing personal data. The personal data is entered in an input mask and transmitted to AlterMobili and stored. In particular, within the scope of registration, e-mail address, password, first and last name, address and telephone number, if applicable, are processed.

Registration for the customer account is necessary on the one hand for the provision of certain content and services on this website and on the other hand for the fulfillment of a contract.

The legal basis is Art. 6 para. 1 lit. b DSGVO (implementation of pre-contractual measures).

General contact

If you contact us in general (e.g. on the subject of crowdfunding) via one of the contact options provided on this website (e.g. e-mail address or chat), we store and process the information you provide in order to process your enquiry and any follow-up questions. This is based on the consent you have given us by voluntarily contacting us (Art. 6 para. 1 sentence 1 lit. a DSGVO). As soon as your inquiry has been finally processed, we will delete the data. If you contact us about crowdfunding and later decide to participate in crowdfunding, we will suspend pre-contractual communication until the statutory retention periods have expired (Art. 6 para. 1 sentence 1 lit. b DSGVO).

Cookies

We use cookies to track user preferences and to be able to design the website accordingly.

Cookies are small text files that are loaded and stored on your computer when you visit our website. These files identify you as a specific user and your personal preferences. They can also store technical information. The main advantage for you is that you do not need to re-enter the information contained in the cookies every time you visit the application. Cookies do not cause any damage to your end device, do not contain viruses, trojans or other malware. There are two types of cookies:

Session cookies (temporary): These cookies are deleted when you close your browser and do not collect information from your computer. These cookies are used to store information in the form of a session identification that does not store the personal data of users.

Persistent Cookies (permanent/stored): These cookies are stored on your hard drive until they expire (i.e., based on their expiration date), or you delete them. These cookies are used to collect identifying information about the user, such as web surfing behavior or preferences for a particular web page.

The following table shows you which cookies are used:

<u>Name of the Cookies</u>	<u>Runtime of the Cookies</u>	<u>Purpose</u>
svSession	Persistent	Identifies unique visitors and tracks the sessions of a visitor on a website.
hs	Session	Security
XSRF-TOKEN	Session	Security
smSession	Persistent (2 weeks)	Identifies logged-in members of the website.
TSxxxxxxxx (where x is replaced by a random collection of numbers and digits)	Session	Security
TSxxxxxxxx_d (where x is replaced by a random collection of numbers and digits)	Session	Security
RequestID	Session	Tracks the behaviour of visitors and measures the performance of the website.

If you wish, you can delete the cookies at any time or deactivate the use of cookies in your Internet browser. However, this may mean that individual functions of the website are no longer available to you. To delete/deactivate cookies, please refer to the help function of your Internet browser. Please note that the deactivation/deletion of cookies only affects the Internet browser used. For other Internet browsers, the deactivation/deletion of cookies must therefore be repeated accordingly.

Data processing when using cookies is based on a legal permission in the case of functionally required cookies (Art. 6 para. 1 sentence 1 lit. f of the DSGVO), in order to make the website safer and to be able to design the website accordingly in an optimal way. If you give us your consent to the use of further cookies when you visit the website, we rely on the consent you have given us for these further cookies (Art. 6 para. 1 sentence 1 lit. a DSGVO). We will store the cookie data until the end of the term of a respective cookie or until the cookies are deleted by you.

Passing on of personal data

We may work with service providers to implement and operate our website and to send information. These service providers are carefully selected. To protect your personal data, we have concluded a corresponding data protection agreement with each of these service providers.

We use the following service providers for the implementation and operation of our website:

- Service providers for programming services
- Service provider for the sending of email and
- Service provider for hosting services.
- Payment service provider.

Depending on which payment service provider you select in the order process, we will pass on the payment data collected for this purpose to the credit institution commissioned with the payment and, if applicable, to the payment service provider commissioned by us or to the selected payment service for the processing of payments. In some cases, the selected payment service providers also collect this data themselves if you open an account there. In this case you have to log in to the

payment service provider with your access data during the ordering process. In this respect, the data protection declaration of the respective payment service provider applies.

We also use an external merchandise management system for order and contract processing. The data transfer or processing that takes place in this respect is based on order processing. We will only transfer your personal data to other recipients if this is necessary to fulfil a contract with you, if we or the recipient has a legitimate interest in the transfer of your data or if we have your consent for the transfer. In addition, data may be transferred to other recipients if we are obliged to do so by law or by enforceable official or court order.

Other recipients of your data are:

Postal and parcel services for the delivery/return of ALMOdots.

If your personal data is passed on to recipients based outside the EEA, we will ensure before passing on the data that the recipient either has an adequate level of data protection (e.g. on the basis of an adequacy decision by the EU Commission for the respective country; a corresponding certification of the recipient or the agreement of so-called EU standard contract clauses) or that your consent to the passing on has been obtained.

Social media

Our online presence on Facebook, Twitter, Youtube, Instagram, Xing, LinkedIn.

Our presence on social networks and platforms serves to improve active communication with our customers and interested parties. There we inform about our products and current special offers.

When you visit our online presence in social media, your data may be automatically collected and stored for market research and advertising purposes. So-called user profiles are created from this data using pseudonyms. These can be used, for example, to place advertisements within and outside the platforms that presumably correspond to your interests. For this purpose, cookies are usually used on your end device. The visitor behaviour and interests of the users are stored in these cookies. According to Art. 6 Para. 1 lit. f. DSGVO, this serves to safeguard our legitimate interests, which predominate in the context of weighing up interests, in an optimised presentation of our offer and effective communication with customers and interested parties. If you are asked by the respective social media platform operators for consent (permission) to data processing, e.g. with the help of a checkbox, the legal basis for data processing is Art. 6 para. 1 lit. a DSGVO.

As far as the aforementioned social media platforms have their headquarters in the USA, the following applies: The European Commission has issued an adequacy finding for the USA. This goes back to the EU-US Privacy Shield. A current certificate for the respective company can be viewed here [<https://www.privacyshield.gov/list>].

For detailed information on the processing and use of data by the providers on their websites, as well as a contact option and your rights and settings options for the protection of your privacy, in particular the option to object (opt-out), please refer to the providers' data protection information linked below. Should you nevertheless require assistance in this regard, you can contact us.

Facebook: <https://www.facebook.com/about/privacy/> [<https://www.facebook.com/about/privacy/>]

The data processing is based on an agreement between jointly responsible parties in accordance with Art. 26 DSGVO, which you can view here [https://www.facebook.com/legal/terms/page_controller_addendum].

Further information on data processing in connection with a visit to a Facebook fan page (information on Insights data) can be found here
[https://www.facebook.com/legal/terms/information_about_page_insights_data].

Google/ YouTube: <https://policies.google.com/privacy?hl=de>
[<https://policies.google.com/privacy?hl=de>]

Twitter: <https://twitter.com/de/privacy> [<https://twitter.com/de/privacy>]

Instagram: <https://help.instagram.com/519522125107875>
[<https://help.instagram.com/519522125107875>]

LinkedIn: <https://www.linkedin.com/legal/privacy-policy> [<https://www.linkedin.com/legal/privacy-policy>]

Xing: <https://privacy.xing.com/de/datenschutzerklaerung>
[<https://privacy.xing.com/de/datenschutzerklaerung>]

Possibility of appeal (opt-out):

Facebook: <https://www.facebook.com/settings?tab=ads>
[<https://www.facebook.com/settings?tab=ads>]

Google/ YouTube: <https://adssettings.google.com/authenticated?hl=de>
[<https://adssettings.google.com/authenticated?hl=de>]

Twitter: <https://twitter.com/personalization> [<https://twitter.com/personalization>]

Instagram: <https://help.instagram.com/519522125107875>
[<https://help.instagram.com/519522125107875>]

LinkedIn: <https://www.linkedin.com/psettings/guest-controls/retargeting-opt-out>
[<https://www.linkedin.com/psettings/guest-controls/retargeting-opt-out>]

Xing: <https://privacy.xing.com/de/datenschutzerklaerung/welche-rechte-koennen-sie-geltend-machen/widerspruchsrecht> [<https://privacy.xing.com/de/datenschutzerklaerung/welche-rechte-koennen-sie-geltend-machen/widerspruchsrecht>]

[TrustedShops' paragraph 'Social Media <https://shop.trustedshops.com/de/rechtstexte/>] created with the Trusted Shops [<https://shop.trustedshops.com/de/>] legal writer in cooperation with FÖHLISCH Rechtsanwälte [<https://foehlich.com>].

Your rights

Right to information

Upon your request we will inform you whether - and if so, how - we process your personal data.

Right to correction and completion

We will correct incorrect information about your person immediately if you give us a corresponding hint. Incomplete personal data will be completed upon your notification if this is necessary for the appropriate processing of your data.

Right to deletion

Upon your request we will delete the personal data we have stored about you. As there are retention periods for some data (e.g. in laws), the deletion of such data is only carried out after the retention period has expired. The same applies if we need the data to process a contractual relationship with you.

Right to block data

In certain cases defined by law, we block your personal data stored with us upon your request. We will then process such blocked personal data only to a very limited extent permitted by the data protection laws.

Right to data transferability

Upon your request, we can provide you with certain personal data in a structured, common and machine-readable format.

Right of objection

If we process your personal data on one of the legal bases according to Art. 6 Para. 1 Sentence 1 lit. e or f DSGVO, you can object to the processing of this personal data at any time with effect for the future. In the event of an objection, we will stop processing your data unless there are compelling reasons for further processing worthy of protection. We will never have compelling reasons for protection if we process your data for direct marketing purposes.

Right of withdrawal in case of consent

You can revoke a once given consent to the processing of your personal data at any time with effect for the future. The lawfulness of the processing of your data until revocation remains unaffected.

Right of complaint

You can also submit complaints of a data protection nature to a data protection authority. To do so, contact the data protection authority responsible for your place of residence or the data protection authority responsible for us. This is the Bavarian State Office for Data Protection Supervision, <http://www.lida.bayern.de>.

Changes to this data protection information

The information provided here describes the current status of the processing of personal data on our website. Due to the further development of our website and offers or due to changed legal or official requirements, it may become necessary to amend this data protection declaration. We will then adapt this data protection information accordingly and publish it on this page so that you can inform yourself about this latest status at any time.

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